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STATE OF HAWAII
PUBLIC UTILITIES COMMISSION
DEPARTMENT OF BUDGET AND FINANCE
485 S. KING STREET, #103
HONOLULU, HAWAII 96813

Telephone: (808) 586-2020
Facsimile: (808) 586-2066

e-mail: Hawaii.PUC@hawaii.gov

September 15, 2008

William A. Bonnet
Vice President, Government and
Community Affairs
Hawaiian Electric Company, Inc.
P.O. Box 2750
Honolulu, Hawaii 96840-0001

David C. Coker, Esq.
Gayle B. Chestnut, Esq.
Associate Counsel (Code 09C)
Naval Facilities Engineering
Command Pacific
258 Makalapa Drive, Suite 100
Pearl Harbor, Hawaii 96860-3134

Cheryl S. Kikuta
Utilities Administrator
Division of Consumer Advocacy
P. O. Box 541
Honolulu, Hawaii 96809

Re: Docket No. 2008-0083 - Application of Hawaiian Electric Company, Inc. for Approval of
Rate Increases and Revised Rate Schedules and Rules

Dear Parties:

For your information and review, enclosed please find copies of public comments and
correspondence received by the commission in the above-referenced docket.

If you have any questions, please do not hesitate to contact me at 586-2019.

Sincerely,

A handwritten signature in cursive script, reading "Kaiulani Kidani Shinsato".

Kaiulani Kidani Shinsato
Commission Counsel

KKS:cp

Enclosures

c: Thomas W. Williams, Jr., Esq. and Peter Y. Kikuta, Esq. (w/enclosures)
Dean K. Matsuura (w/enclosures)
Dr. Kay Davoodi (w/enclosures)



"Respiratory &
Environmental Disabilities
Assoc of HI"
<redahi@hawaii.rr.com>

09/14/2008 01:50 PM

To <Hawaii.PUC@hawaii.gov>

cc "governor.lingle" <governor.lingle@hawaii.gov>, "ltgov"
<ltgov@hawaii.gov>, "c-akobayashi"
<akobayashi@honolulu.gov>, "c-bmarshall"
<bmarshall@honolulu.gov>, "c-cdjou"
<cdjou@honolulu.gov>, "c-dmdelacruz"
<dmdelacruz@honolulu.gov>, "c-gokino"
<gokino@honolulu.gov>, "c-ngarcia"
<ngarcia@honolulu.gov>, "c-rcachola"
<rcachola@honolulu.gov>, "c-rtam" <rtam@honolulu.gov>,
"c-tapo" <tapo@honolulu.gov>, "sens"
<sens@Capitol.hawaii.gov>, "reps"
<reps@capitol.hawaii.gov>, <mayor@honolulu.gov>,
<mayor@kauai.gov>, <mayors.office@mauicounty.gov>,
"may-cohmayor@co. hawaii. hi. us"
<cohmayor@co.hawaii.hi.us>

bcc

Subject Testimony AGAINST Hawaiian Electric Rate Increase

I have become disabled and cannot attend this meeting scheduled for September 18, 2008. If there is someone there who could read this for me, it would be greatly appreciated. If not, please let the record show I am AGAINST any increase for Hawaiian Electric Company. This company should be decreasing its rates with all of the free sustainable electricity sources that are so abundant on our islands. Yet they insist on installing a facility that is already obsolete. Biofuel is being rejected everywhere but on our islands. Why is Hawaii always the last to use important information regarding our health and environment? Who is benefiting from this lack of information? Please read the below information from around the globe regarding Agrofuels (Biofuels). I have MANY more articles. This facility should NOT be built nor should the consumers of Hawaii be footing the bill. I do NOT want MY tax dollars or electric costs used for this kind of service.

Bobby McClintock, Honolulu, HI

<http://www.foe.org/biofuel/04.02.08IDBBiofuelsPaper.pdf>

...Agrofuels are NOT an acceptable clean energy or development alternative. Instead of addressing existing social and environmental inequities, agrofuels present new problems that exacerbate there inequities. While feeding the unsustainable hunger for fore fuel in the North. Policies aimed at addressing climate change should address the problem effectively at the source, including strategies for transforming patterns of over consumption and production...Production of agrofuels from crops grouwn on large-scale monoculture plantations is not a solution for climate change or poverty alleviation. The direct or indirect conversion of biodiverse and carbon-rich land to large-scale agrofuels production poses a substantial new threat to the environment and in many cases actually releases more greenhouse gas emissions than fossil fuels...Although previous studies suggested that moving from fossil fuels to agrofuels would decrease greenhouse gas emission, new studies indicate that it is nearly impossible

for crop-based agrofuels to result in net negative emissions and that they may in fact increase emission significantly due to changes in land use. Already there is significant direct greenhouse gas pollution resulting from the conversion of high carbon stock land for agrofuels production.

http://www.christianaid.org.uk/Images/food_report_2008.pdf

With the opening up of markets, donors and corporations have promoted cash crops (such as flowers, tobacco or biofuels) for export. The most productive land is then used to grow these crops, squeezing out domestic food producers. Although the intention has been to raise the incomes of marginal producers, such crops have reduced agricultural diversity, and left countries reliant on importing staples from abroad. Investing equally in staple crop production would have reduced the risks of food shortages and enhanced opportunities for development. Small-scale subsistence farmers - including the more vulnerable, especially women and members of marginalized groups such as ethnic minorities - have been worst hit by the effects of such policies. In the most extreme cases they have been driven off their land and denied access to water and other resources. Instead of protecting these vulnerable people, and pursuing pro-poor policies to tackle exclusion, inequality and hunger, governments have focused increasingly on "export-led growth". As a result of this long-term under investment in food production, domestic farming sectors have been weakened, and countries left over-reliant on expensive food imports. ...In some countries this has led to subsistence food producers being violently evicted from their land...commercial Biofuel plantations can push small-scale farmers off their land and monopolise water supplies, squeezing out domestic food production...Rich countries need to reduce their use of all carbon-emitting fuels, including biofuels.

Reports from the UK:

<http://thescotsman.scotsman.com/latestnews/-Brown-sounds-retreat-on.4009080.jp> ;

<http://www.independent.co.uk/environment/climate-change/biofuel-the-burning-question-808959.html?service=Print>

Ita Italy: In September, Italians boycotted their national food, pasta, for one day to protest a jump in the cost of wheat and other staples.

<http://news.bbc.co.uk/2/hi/europe/6992444.stm>

* Morocco: Protesters stymied government plans to raise the price of bread by 30% after a confrontation that injured at least 50 people. Violence returned in January, killing 60.

<http://english.aljazeera.net/NR/exeres/F6F855F2-BF6D-4C99-BBF9-E21FDA36254D.htm>

* Mauritania: In November, one person died and several were injured after police clashed with groups of mostly young people complaining about the price of cereals and oils.

http://www.mg.co.za/articlepage.aspx?area=/breaking_news/breaking_news__afrika/

<http://www.mg.co.za/articlepage.aspx?area=/breaking_news/breaking_news__africa/&articleid=324529&referrer=RSS> &articleid=324529&referrer=RSS

* Senegal: Riots were sparked after the president issued an order to evict street vendors in a climate of growing discontent over food prices and inequality. "Prices of basic commodities are reaching incomprehensible levels," a union leader told the Integrated Regional Information Networks.

<http://allafrica.com/stories/200711220888.html>

* Indonesia: In January, 10,000 protesters pressured the government to lift an import tax on soy, a predominately imported staple source of protein for working people, that had doubled in price on world markets.
<http://www.asiaone.com/News/Latest%2BNews/Asia/Story/A1Story20080215-49807.html>

* Burkina Faso: In February rioters targeted government buildings two weeks after officials pledged to take "strong measures" to control the rising prices of food and other basic goods.
<http://www.irinnews.org/Report.aspx?ReportId=76905>

* Cameroon: At least 20 people were killed in the country's worst rioting in 15 years after the president announced an extension to his regime's rule. Protesters demanded cuts in food and fuel prices as well as the president's resignation.
<http://uk.reuters.com/article/oilRpt/idUKL2934234720080229?pageNumber=1>
<[http://uk.reuters.com/article/oilRpt/idUKL2934234720080229?pageNumber=1](http://uk.reuters.com/article/oilRpt/idUKL2934234720080229?pageNumber=1&virtualBrandChannel=0)&virtualBrandChannel=0> &virtualBrandChannel=0

* Yemen and Middle East: A dozen people were killed in a string of protests over bread prices that have doubled over the past four months.
http://www.nytimes.com/2008/02/25/world/middleeast/25economy.html?_r=1
<[http://www.nytimes.com/2008/02/25/world/middleeast/25economy.html?_r=1](http://www.nytimes.com/2008/02/25/world/middleeast/25economy.html?_r=1&ref=world&oref=slogin)&ref=world&oref=slogin> &ref=world&oref=slogin

* Egypt: Shortages of subsidized bread have created long lines, making for tense situations that have occasionally turned violent. At least 10 people died during the first two weeks of March outside of bakeries that produce subsidized bread.
<http://www.reliefmine.com/articles/preparedness/61-preparedness/101-food-riots-in-egypt>

http://www.etcgroup.org/en/materials/publications.html?pub_id=668

http://www.nytimes.com/2008/01/19/business/worldbusiness/19palmoil.html?_r=1
<[http://www.nytimes.com/2008/01/19/business/worldbusiness/19palmoil.html?_r=1](http://www.nytimes.com/2008/01/19/business/worldbusiness/19palmoil.html?_r=1&oref=slogin&pagewanted=all)&oref=slogin&pagewanted=all> &oref=slogin&pagewanted=all

<http://www.latimes.com/news/printedition/asection/la-sci-biofuel8feb08,1,7253036.story?ctrack=2>
<[http://www.latimes.com/news/printedition/asection/la-sci-biofuel8feb08,1,7253036.story?ctrack=2](http://www.latimes.com/news/printedition/asection/la-sci-biofuel8feb08,1,7253036.story?ctrack=2&cset=true)&cset=true> &cset=true



"Randy Holland, Ph.D."
<contact@drandyholland.com>

09/14/2008 12:30 PM

To hawaii.PUC@hawaii.gov

cc

bcc

Subject HECO increase

I just received my HECO bill insert notifying me that they will be requesting a rate increase next year. PLEASE, PLEASE, DO NOT APPROVE THIS REQUEST!!

HECO has had this state in a chokehold for years. We would have made substantial inroads toward the development of alternative energy if HECO had not been allowed to drag its feet for over 20 years. Actually, they haven't been dragging their feet, they have dug deep in the ground. They haven't budged an inch. No one has stopped their relentless and successful attempts to halt any alternative energy research and/or development.

The price for a barrel of oil has dropped from \$136/barrel at its peak to \$115/barrel, yet HECO's fuel surcharge keeps going up and up and up! It is absolutely outrageous that they continue to gouge the residents of Hawaii.

THE PUC HAS THE POWER TO STOP THEM!!! REJECT THE REQUEST FOR RATE INCREASES!!!

Thanks, Randall Holland

***Randall Holland, Ph.D.
North Shore Marketplace
66-250 Kamehameha Suite D-204
Haleiwa, HI 96712
Office (808) 741-9783
Fax (808) 695-7212***

www.DrRandyHolland.com



"Brad Shope"
<bshope@hawaiiantel.net>
09/13/2008 07:20 AM

To <hawaii.PUC@hawaii.gov>
cc
bcc

Subject HECO rate increase

I just read my HECO bill insert notifying customer that they will be requesting a rate increase next year. PLEASE, PLEASE, DO NOT APPROVE THIS REQUEST!!

HECO has had this state in a chokehold for years. We would have made substantial inroads toward the development of alternative energy if HECO had not been allowed to drag its feet for over 20 years. Actually, they haven't been dragging their feet, they have dug deep in the ground. They haven't budged an inch. No one has stopped their relentless and successful attempts to halt any alternative energy research and/or development.

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THE PUC HAS THE POWER TO STOP THEM!!! REJECT THE REQUEST FOR RATE INCREASES!!!



"airbomer1@juno.com"
<airbomer1@juno.com>
09/12/2008 11:39 AM

To hawaii.puc@hawaii.gov
cc
bcc
Subject Opposition to HECO Rate Increase Request

To Whom it May Concern:

My name is Remetta Lloyd and this email is in response to the additional recent rate increase requested by the Hawaiian Electric Company (HECO).

As a concerned consumer who is also feeling the crunch of these financial times, I adamantly oppose the rate increase request. HECO was just granted an increase, as explained in a recent electric bill. The cost of my electricity has increased tremendously over the past year although my usage is the same or less. I've endeavored to implement all the energy saving tips recommended by HECO, i.e., installing unsightly CFL's, installing timer on my water heater, turning off lights when not in a room, not using my air conditioner, etc. But it seems as if this is all in vain because of the constant rate increases!

Another thing that's disturbing is that HECO continues to report huge profits. Also of note is the fact that fuel costs are steadily decreasing; this has not been reflected in my electric bill.

In light of the above facts, it seems that the request for a rate increase is one based purely on greed and not necessity. I believe that HECO has the highest rates of any other provider of electricity in the country. Personally, I'm finding it harder and harder to pay my electric bill and all my cost cutting efforts seem to be in vain.

Therefore, I am respectfully and officially opposing the rate increase request by HECO. It is my sincere wish that other concerned consumers oppose it as well. We really hope that it's either denied or that HECO implements cost cutting measures in order to increase their revenue. A rate increase shouldn't be an option.

Thank you.



lingamells@att.net
09/12/2008 07:11 AM

To hawaii.PUC@hawaii.gov
cc
bcc
Subject prevent HECO RATE INCREASE!!

PUC:

I just read my HECO bill insert notifying customer that they will be requesting a rate increase next year. PLEASE, PLEASE, DO NOT APPROVE THIS REQUEST!!

HECO has had this state in a chokehold for years. We would have made substantial inroads toward the development of alternative energy if HECO had not been allowed to drag its feet for over 20 years. Actually, they haven't been dragging their feet, they have dug deep in the ground. They haven't budged an inch. No one has stopped their relentless and successful attempts to halt any alternative energy research and/or development.

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REJECT THE REQUEST FOR RATE INCREASES!!!

J. Lee Ingamells
Mililani HI 96789



FILED

SEP 12 2008

DKT 2008-0083

Public Utilities Commission August 2008

Dear Customer:

JEREMY LEARD
PATRICIA LEARD 84-1079 ALAHELEST
695-7811 — WAIANAE HI 96792

As you may have heard, Hawaiian Electric has filed a request with the Hawaii Public Utilities Commission (PUC) asking for a 5.2% increase in electric rates in 2009. The request is subject to extensive review by the PUC and the State Consumer Advocate, and any increase, if approved, would likely not take effect until mid-2009 at the earliest.

We know that you are already coping with rising fuel prices affecting the cost of almost everything in Hawaii, including air travel, marine transportation, gasoline and electricity.

Hawaiian Electric does not add a profit on fuel costs; you pay only the actual cost of fuel used to produce electricity. Still, we know that doesn't make the current situation any easier.

Rates have already increased!

A rate increase is never popular, but it is very important that we provide reliable electric service for all our customers. A strong electric system is essential for reliable service and to support more renewable energy, as well as a "smart grid" that will provide expanded options, including more control over your electric bill. We are committed to playing a central role in helping Hawaii move away from the use of fossil fuels to more local and renewable fuel sources.

all homes should have solar heating systems, we
 One major project covered by this request is a new generating unit at Campbell Industrial do Park to be fueled with renewable biodiesel that will help "green" the power grid and reduce greenhouse gas emissions. As the first new central power plant on Oahu in almost two decades, it is most needed during the high-demand evening hours and to help maintain reliability as Oahu adds more as-available renewable energy, such as wind power. It is expected to be in service in July 2009.

The filing also incorporates tiered residential electric rates to reward customers with lower rates for lower usage. With the tiered rates, assuming the full request is granted, the majority of residential customers would see a smaller increase of between 3% and 4%. A proposal for voluntary residential time-of-use rates is also part of this filing. This will encourage customers to move use from the 3 to 8 p.m. peak demand time to hours when generation reserves are greater.

The requested increase would cover more than \$375 million invested in new capital projects to be completed in 2008 or 2009. A few of these are:

- The new 110 MW biofueled generating unit mentioned above and a related 138 kV transmission line at Campbell Industrial Park;
- New or expanded substations and lines to support growth and improve service, such as at Ko Olina and Ocean Pointe;

why do we, the residents, get stuck paying for the OVER DEVELOPMENT of our Islands?? Developers should have to come up with a % of the problem. My husband is on oxygen 24/7 due to

- Transmission and distribution improvements and a new transformer for the Mikilua substation serving the Leeward Coast;
- Replacement and upgrading of underground lines to improve reliability for Waikiki and other parts of Oahu including the Puuloa Road widening project and in Makakilo; *OVER DEVELOPMENT AREAS!!*
- Power plant control room and boiler upgrades, and other improvements to increase reliability of aging generating units; and
- Investments in overhead and underground lines, transformers, poles, meters, and other equipment to maintain reliability and fulfill new service requests from customers.

Increasing maintenance costs include more frequent inspections of lines and poles and more tree trimming. Sharp increases in the cost of steel and other materials are also contributing to higher overall operating and maintenance costs.

To provide you with more information about this request and the opportunity to express your views and concerns, the PUC will hold a public hearing:

If I can find someone to care for my bed ridden husband I will be there

PUC Public Hearing

Date: Thursday, September 18, 2008

Time: 6 p.m.

Place: Public Utilities Commission Hearing Room (Room B-3)
465 South King Street

Written statements may be submitted before or at the public hearing. Statements may be mailed to the Public Utilities Commission, 465 South King Street #103, Honolulu, HI 96813 or sent by email to Hawaii.PUC@hawaii.gov. If you would like to review the rate case filing, a copy is available at the PUC office (weekdays 7:45 a.m. to 4:30 p.m.) or at HECO's offices at 820 Ward Avenue or 900 Richards Street (weekdays 7:30 a.m. to 4:00 p.m.).

A formal PUC evidentiary hearing is expected in 2009. The timing and amount of any final increase is up to the discretion of the PUC, which may grant an interim increase in the second quarter of 2009, though there is no guarantee it will do so.

Again, we know any rate increase is hard on our customers. We hope you will consider the important reasons for this request.

*to a terminal lung disease, \$90⁰⁰ on top of our
elec. bill monthly. We are already cut back as
much as possible and are ~~poor~~
in the dark at our house
at night most of the time, trying to use stove + laundry,
I don't take any more - I have changed all of our
light bulbs, we have fans, no air conditioning. Since
you are a "for profit" co. why are we paying for
your upgrades and the OVER DEVELOPMENT of our Islands?*

Sincerely,

Robbie Ann
Executive Vice President, Public Affairs



"Dr. Edna M. Colon"
<emcolon@hawaii.rr.com>
09/11/2008 07:31 PM

To <hawaii.PUC@hawaii.gov>
cc
bcc
Subject HECO

Hawaii PUC,

Please do not OK the HECO increase. My September bill had an \$84 adjustment for 2007 and when I called it will continue until further notice. How can such a criminal act be approved by the PUC. There must be another way find it, please. Advance technology should have cut some of these expenses. This is criminal.

Edna

Dr. Edna M. Colon: *The desire to work hard and do a good job is a value that employees bring to the job, not something to be created by the job, though organization circumstances can enhance or repress the expression of an employee's desire to work (Tulgan, 2002)*



"Val Canlas"
<valcanlas@hawaii.rr.com>
09/11/2008 07:04 PM

To <hawaii.PUC@hawaii.gov>
cc
bcc
Subject

I just read my HECO bill insert notifying customer that they will be requesting a rate increase next year. As a retired family living on pensions and social security, I implore you to....PLEASE, PLEASE, DO NOT APPROVE THIS REQUEST!!

HECO has had this state in a chokehold for years. We would have made substantial inroads toward the development of alternative energy if HECO had not been allowed to drag its feet for over 20 years. Actually, they haven't been dragging their feet, they have dug deep in the ground. They haven't budged an inch. No one has stopped their relentless and successful attempts to halt any alternative energy research and/or development.

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It is absolutely outrageous that they continue to gouge the residents of Hawaii.

THE PUC HAS THE POWER TO STOP THEM!!! REJECT THE REQUEST FOR RATE INCREASES!!!



"Hawaiian Barefoot
Weddings"
<oceanus@hawaii.rr.com>
09/11/2008 07:01 PM

To <hawaii.PUC@hawaii.gov>
cc
bcc
Subject HECO RATE INCREASE!!

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Mahalos
Rev James and Terri Walsh
Haleiwa, Hawaii



"Lou Patterson "
<loupatterson@hawaii.rr.com
>

09/11/2008 07:01 PM

To <dmdelacruz@honolulu.gov>,
<repmoshiro@Capitol.hawaii.gov>,
<senmenor@Capitol.hawaii.gov>
cc <Hawaii.PUC@hawaii.gov>

bcc

Subject OUTRAGE

I am writing in outrage over my latest utility bill. I have attached a comparison of my last two bills.

The bottom line is that with an increase of 2% in my KWH usage, I experience a 30% increase in my bill. That is after I already discarded the 2005 Rate Refund from the previous bill. If I counted that, it would have been a 35% increase.

That is despicable. Even though there has been a slight decrease in gas at the pumps, the utility bill continues to soar. I hear all kinds of rhetoric from the legislators, particularly as we approach elections, about how they will meet the needs of the community. But I see no legislative action to offset the exorbitant, and apparently uncontrolled increases in utilities that are imposed upon the public. I see no action on some measure to relieve the public of what we all expect to be a temporary skyrocketing of fuel prices (though I am not naive enough to believe they will ever return to their former levels).

What I did hear sometime back was a comment on the radio about the Electric Company seeking a rate hike - yeah, we really need that right now!!!!!!!

I would like to hear that our representatives in Government, at every level, are taking action to alleviate the tremendous burden that is being placed on the voters. Our entire cost of living has risen drastically in a short period, and many are having a very hard time making ends meet. How about dropping some of the actions that have debatable value, and get down to the painful area of trying to bring relief to an overburdened population.

Thank you for your consideration in this grave matter,

Louis W. Patterson
LCDR (USN Ret.)
95-270 Waikalani Dr. F302
Mililani, HI 96789

Wk phone: 659-1548



Hawaiian Electric Bills.pdf

Hawaiian Electric Bills

	8/27/2008	7/29/2008	Difference		
Customer Charge	\$ 8.00	\$8.00	\$ -		
Non-Fuel Energy	\$ 99.67	\$80.42	\$ 19.25		
Base Fuel Energy	\$ 106.77	\$86.15	\$ 20.62		
Temp Rate Adjustment	\$ (0.04)		\$ (0.04)		
Interim Increase 2007	\$ 15.27	\$12.43	\$ 2.84		
2005 Rate Refund	\$ -	-\$13.66	\$ 13.66		
Interim Surcharge	\$ 0.22	\$0.17	\$ 0.05		
Energy Cost					
Adjustment	\$ 145.91	\$104.63	\$ 41.28		
IRP Cost Recovery	\$ 13.39	\$10.36	\$ 3.03		
	=	=		\$ 100.69	Data Check
	\$ 389.19	\$ 288.50	\$ 100.69	35%	Increase
Removing the Refund			\$ 87.03	30%	Increase
KWH Usage	1201	1175	26	KWHs	
			2%	Increase	



KCrinella@aol.com
09/11/2008 03:34 PM

To hawaii.PUC@hawaii.gov
cc
bcc
Subject re: HECO rate increase request

Aloha,

I just read my HECO bill insert notifying customer that they will be requesting a rate increase next year.
PLEASE, PLEASE, DO NOT APPROVE THIS REQUEST!!

HECO has been allowed to take advantage of the people of Hawaii for too long now. We would have made substantial progress toward the development of alternative energy if HECO had not been allowed to drag its feet for over 20 years. The price for a barrel of oil has dropped from \$136/barrel at its peak to \$115/barrel, yet HECO's fuel surcharge keeps going up and up and up! With Hawaii's abundant access to free fuel producers like solar, wind, and ocean current driven power it is inconceivable why HECO is unwilling to progress on more cost effective and environmentally sound energy sources. Instead they stay with an energy source which is bad for the economy due to rising costs of oil and is harmful to the environment. It is absolutely outrageous that they continue to gouge the residents of Hawaii and we have no alternative.

The PUC has the power to stop HECO and make them do what is right for the people of Hawaii and the environment!!! I BEG YOU TO PLEASE REJECT THE REQUEST FOR RATE INCREASES!!!

Respectfully,
Kim Crinella
92-1313 Panana St #32
Kapolei, HI 96707

Psssst...Have you heard the news? There's a new fashion blog, plus the latest fall trends and hair styles at StyleList.com.



jshouser@aol.com
09/11/2008 03:26 PM

To hawaii.PUC@hawaii.gov
cc
bcc
Subject Outrageous!!!

I just read my HECO bill insert notifying customer that they will be requesting a rate increase next year. PLEASE, PLEASE, DO NOT APPROVE THIS REQUEST!!

HECO has had this state in a chokehold for years. We would have made substantial inroads toward the development of alternative energy if HECO had not been allowed to drag its feet for over 20 years. Actually, they haven't been dragging their feet, they have dug deep in the ground. They haven't budged an inch. No one has stopped their relentless and successful attempts to halt any alternative energy research and/or development.

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"STEPHANIE WONG"
<eaglefeather 44@msn.com>
09/11/2008 02:33 PM

To <hawaii.PUC@hawaii.gov>
cc
bcc
Subject HECO rate increase

To whom it may concern:

I just read my HECO bill insert notifying customer that they will be requesting a rate increase next year. PLEASE, PLEASE, DO NOT APPROVE THIS REQUEST!!

HECO has had this state in a chokehold for years. We would have made substantial inroads toward the development of alternative energy if HECO had not been allowed to drag its feet for over 20 years. Actually, they haven't been dragging their feet, they have dug deep in the ground. They haven't budged an inch. No one has stopped their relentless and successful attempts to halt any alternative energy research and/or development.

The price for a barrel of oil has dropped from \$136/barrel at its peak to \$115/barrel, yet HECO's fuel surcharge keeps going up and up and up! It is absolutely outrageous that they continue to gouge the residents of Hawaii.

THE PUC HAS THE POWER TO STOP THEM!!! REJECT THE REQUEST FOR RATE INCREASES!!!

Thank you,

Stephanie Mauriello



luis gonzalez
<lulsandjen@msn.com>
09/11/2008 09:06 AM

To <hawaii.puc@hawaii.gov>
cc
bcc
Subject Request for 5.2% increase

Thursday, September 11, 2008

To whom it may concern,

I am a resident of Waianae and I am appalled at your recent letter informing us of a 5.2% increase that is being requested on my electric bill. I think that Hawaiian Electric believes the residents of Hawaii are gullible and stupid. Your increase is not due to rising costs, it is due to the list of projects purposed to benefit a select few. You are not fooling any of us. Campbell industrial park has nothing to do with the electricity I use at my home, the lines to luxurious communities such as Ko'olina and Ocean Pointe should not effect my electric bill, Widening roads for planned makakilo projects should not be paid for out of my pockets, neither should the upgrading of Waikiki lines that mostly benefit tourists. Why not find the monies elsewhere, for instance through a higher tourism taxes or by billing the communities that chose to keep expanding when we are at our limits. As you stated in the letter "We know you are already coping with rising fuel prices affecting the of almost everything in Hawaii", then why not find another solution without robbing from already struggling communities. There are other solutions such as solar and wind technologies, why do we need to be a slave to mainland and their fuel prices. This increase is a cop out. You are pricing the average joe out of living here, and I say shame on you.

Sincerely,

Jennifer Gonzalez

Connect to the next generation of MSN Messenger [Get it now!](#)



"Al and Rose"
<hellkite@hawaii.rr.com>
09/09/2008 04:58 PM

To <Hawaii.PUC@hawaii.gov>
cc <hellkite@hawaii.rr.com>
bcc

Subject Complaint

History: This message has been forwarded.

Dear Sir / Madam:

I am appalled by HECO requesting to have ANOTHER rate increase next year. We moved from Ewa Beach, using Split System AC almost half the day, using about 53 KWPH/day and now reside in Mililani, use NO A/C and confirmed with a rep from HECO that our usage went DOWN to 43 KWPH/day and our bill went up over \$100/mo!!!!???? Makes no sense to me whatsoever. All they said was with there rate increase, the price per KWH went up by \$.11 and that was their excuse. Now they want to raise the rates again. Are they nuts? Also, with our bill now over \$500/mo, as a family of 7 we can barely afford to put food on the table because we have to pay the high electric frickin' bill. They also have the audacity to charge us a 1% late fee because I have to wait 3 paychecks to pay, which makes us a week late. It's a minuscule charge but significant when you add up all the customers who CAN'T AFFORD their bill and are assessed the fee. HECO is making out and is a monopoly.

I'd like to know who I lodge a complaint or petition to? Is there anything as consumers that we can do to prevent the next increase?

I've attached my bills for your review.

Mahalo,

Rose Matsuzaki
478-2765



HECO bill Aawa.pdf



HECO Puanane Loop.pdf

Hawaiian Electric Co., Inc.
PO Box 3978
Honolulu, HI 96812-3978

REPAIR HOT WATER LEAKS
Hot water leaks are a frequent cause of
Extreme increases in energy costs.

ACCOUNT NUMBER

SERVICE ADDRESS

PAGE 1 OF 2

9300-1866-010

ALAN T MATSUZAKI

911137 AAWA DR

AMOUNTS

07/03/08	BALANCE FROM PREVIOUS BILLING		\$802.20
	PAYMENT - THANK YOU		<u>383.57-</u>
	BALANCE PRIOR TO BILLING		\$418.63
	CURRENT ELECTRIC SERVICE	188.53	
	OTHER SERVICES	2.30-	
	CURRENT CHARGES DUE 08/16/08		<u>186.23</u>
	FINAL AMOUNT DUE BY AUGUST 16, 2008		\$604.86

BILL PERIOD

R RESIDENTIAL SERVICE
FROM 07/02/08 TO 07/25/08 23 DAYS

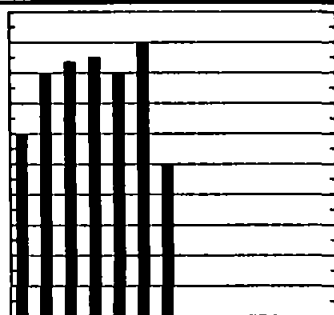
MTR# PX000431518	KILOWATT HOURS
CURRENT READING	33362
PREVIOUS READING	<u>32693</u>
DIFFERENCE	669
MULTIPLIER	<u>1</u>
USAGE	669

BILL DETAIL

CUSTOMER CHARGE	\$6.13
NON-FUEL ENERGY	55.55
BASE FUEL ENERGY	59.48
INTERIM INCREASE 2007	8.63
2005 RATE REFUND	18.38-
INTERIM SURCHARGE	0.10
ENERGY COST ADJUSTMENT	69.87
IRP COST RECOVERY	<u>7.15</u>
TOTAL FOR SERVICE	\$188.53

USAGE PROFILE

0 6 12 18 24 30 36 42 48 54 60



2008 MONTHS 2008

ELECTRIC USAGE PROFILE FOR METER PX00431518

DATE	KWH	AMOUNT	DAYS	KWH/DAY	\$/DAY
07/25/08	669	\$188.53	23	29.1	8.20
07/02/08	1540	421.63	29	53.1	14.54
06/03/08	1392	382.24	29	48.0	13.18
05/05/08	1656	436.48	33	50.2	13.23
04/02/08	1428	366.34	29	49.2	12.63
03/04/08	1375	349.78	29	47.4	12.06
02/04/08	501	123.20	14	35.8	8.80

WHEN PAYING IN PERSON, PLEASE PRESENT BOTH PORTIONS

002013512 072808 05214 P1

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

Hawaiian Electric Co., Inc.
PO Box 3978
Honolulu, HI 96812-3978
Telephone (808) 548-7311
Fax Number (808) 543-7799

ACCOUNT NUMBER

9300-1866-010

FINAL BILL

DATE DUE

PLEASE SEE ABOVE

TOTAL AMOUNT DUE

\$604.86

AMOUNT ENCLOSED

PLEASE MAKE CHECKS
PAYABLE TO:

HECO
PO Box 3978
Honolulu, HI 96812-3978

E-Bill

ALAN T MATSUZAKI
94160 PUANANE LOOP
MILILANI HI 96789-1724

11 930018660108 00000018623 00000060486

Hawaiian Electric Co., Inc.
PO Box 3978
Honolulu, HI 96812-3978

REPAIR HOT WATER LEAKS
Hot water leaks are a frequent cause of
Extreme increases in energy costs.

ACCOUNT NUMBER

SERVICE ADDRESS

PAGE 2 OF 2

9300-1866-010

ALAN T MATSUZAKI

911137 AAWA DR

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SEE PAGE 1

WHL WATER HEATER LCR CREDIT
FROM 07/02/08 TO 07/25/08 23 DAYS
UNMETERED UNITS 1

WATER HEATER LCR CREDIT

2.30-

TOTAL OTHER SERVICES

\$2.30-

002013512 072808 05214 P1

Hawaiian Electric Co., Inc.
PO Box 3978
Honolulu, HI 96812-3978
Telephone (808) 548-7311

ACCOUNT NUMBER

9300-1866-010

FINAL BILL

DATE DUE

SEE PAGE 1

TOTAL AMOUNT DUE

SEE PAGE 1

AMOUNT ENCLOSED

PLEASE MAKE CHECKS
PAYABLE TO:

HECO
PO Box 3978
Honolulu, HI 96812-3978

E-Bill

ALAN T MATSUZAKI
94160 PUANANE LOOP
MILILANI HI 96789-1724

11 930018660108 00000018623 00000060486

Hawaiian Electric Co., Inc.
PO Box 3978
Honolulu, HI 96812-3978

Turn up the thermostat a few degrees to
SAVE energy and \$\$ on air conditioning.
Check www.heco.com for more tips.

ACCOUNT NUMBER

SERVICE ADDRESS

8804-4869-012

ALAN T MATSUZAKI

94160 PUANANE LOOP

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OVERDUE BALANCE PRIOR TO BILLING DUE NOW		\$369.31
LATE PAYMENT CHARGE	3.69	
CURRENT ELECTRIC SERVICE	510.68	
CURRENT CHARGES DUE 09/28/08		<u>514.37</u>
TOTAL AMOUNT DUE		\$883.68

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R RESIDENTIAL SERVICE
FROM 08/06/08 TO 09/08/08 33 DAYS

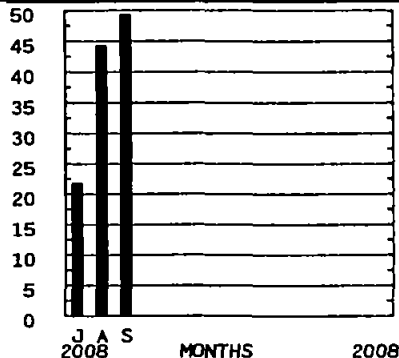
MTR# PX000259685	KILOWATT HOURS
CURRENT READING	01331
PREVIOUS READING	<u>22745</u>
DIFFERENCE	1586
MULTIPLIER	<u>1</u>
USAGE	1,586

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CUSTOMER CHARGE	\$8.00
NON-FUEL ENERGY	131.63
BASE FUEL ENERGY	141.00
TEMP RATE ADJUSTMENT	0.04
INTERIM INCREASE 2007	19.98
INTERIM SURCHARGE	0.30
ENERGY COST ADJUSTMENT	192.26
IRP COST RECOVERY	<u>17.55</u>
TOTAL FOR SERVICE	\$510.68

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ELECTRIC USAGE PROFILE FOR METER PX00259685

DATE	KWH	AMOUNT	DAYS	KWH/DAY	\$/DAY
09/08/08	1586	\$510.68	33	48.1	15.48
08/06/08	1255	369.31	29	43.3	12.73
07/08/08	278	76.00	13	21.4	5.85

WHEN PAYING IN PERSON, PLEASE PRESENT BOTH PORTIONS

002013512 090908 05514 P1

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

Hawaiian Electric Co., Inc.
PO Box 3978
Honolulu, HI 96812-3978
Telephone (808) 548-7311
Fax Number (808) 543-7799

ACCOUNT NUMBER

8804-4869-012

DATE DUE

PLEASE SEE ABOVE

TOTAL AMOUNT DUE

\$883.68

AMOUNT ENCLOSED

PLEASE MAKE CHECKS
PAYABLE TO:

HECO
PO Box 3978
Honolulu, HI 96812-3978

E-Bill

ALAN T MATSUZAKI
94160 PUANANE LOOP
MILILANI HI 96789-1724

11 880448690128 00000051437 00000088368

Hawaii_PUC/DBF/StateHIU
S

09/08/2008 07:31 AM

To Karen.H.Higashi@hawaii.gov
cc

bcc

Subject Fw: is HECO raising rates AGAIN???

(2008-0083)

----- Forwarded by Hawaii_PUC/DBF/StateHIU on 09/08/2008 07:28 AM -----



<volcano@hawaii.rr.com>

09/05/2008 07:32 PM

To Hawaii.PUC@hawaii.gov

cc

Subject is HECO raising rates AGAIN???

----- Message from <volcano@hawaii.rr.com> on Sat, 6 Sep 2008 5:21:47 +0000 -----

To: volcano@hawaii.rr.com

Subject: is HECO raising rates AGAIN
???

Take a look at the attached spreadsheet. Please do a news story on why the cost of crude per barrel is down, and the price at the pump is down, but somehow HECO appears to have increased the cost per KWH by 12.2% last month? (I guess I should have been grateful for the usual 4%-5% monthly increase).

Eric Lee
volcano@hawaii.rr.com



671-7041 HECO.

DATE	\$/DAY	KWH/DAY	\$/KWH
8/31/2007	11.78	55.7	0.211131059
10/2/2007	10.41	48.1	0.216424116
10/31/2007	9.79	43.6	0.224541284
11/30/2007	9.39	41	0.22902439
1/2/2008	9.39	40.4	0.232425743
2/4/2008	8.36	34.4	0.243023256
3/4/2008	9.27	36.2	0.258077348
4/2/2008	10.7	41.6	0.257211538
5/2/2008	10.15	38.3	0.265013055
6/3/2008	10.54	38.3	0.275195822
7/2/2008	11.89	43.2	0.275231481
8/2/2008	12.4	43.3	0.286374134
9/3/2008	13.98	43.5	0.32137931

Increase since 08/31/07	Increase over previous month
-------------------------	------------------------------

1.025070008	
1.063516119	1.037505839
1.084749877	1.019985819
1.100860024	1.014851485
1.151054028	1.045595285
1.212883359	1.053715404
1.218255332	1.004429093
1.255206392	1.030331129
1.303435997	1.038423845
1.303604893	1.000129577
1.356380891	1.040484858
1.522179218	1.122235818

2008-0083

5070 Likini Street #809
Honolulu, HI 96818
September 4, 2008

PUBLIC UTILITIES
COMMISSION

2008 SEP -5 P 12:10

FILED

Public Utilities Commission
465 South King Street #103
Honolulu, HI 96813

Dear Sirs:

I am writing to generally oppose the new proposed rate increase proposed by HECO asking for a 5.2% rate increase in 2009.

I fully understand that costs do increase over time, and maintenance costs are among them. I am not convinced, however, of the need for many of the planned uses for the funds as stated in the HECO letter. However, this nickel and diming proposed by HECO is especially hard on those of us living on fixed income.

HECO states that this increase will cover \$375 million in new capital projects scheduled in 2008 and 2009. Many involve, however, "increasing reliability of aging generating system." Most of the other projects seem to be to support specific groups and not the island as a whole. The unanswered question is: are some of these "bridges to nowhere?"

Further, if the equipment is becoming too expensive to maintain isn't it time for HECO to recapitalize and modernize their "aging system?" Such major improvements are normally financed by bond issues.

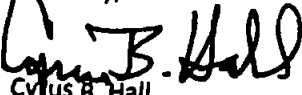
Already on our bill are "interim increases for 2007" and "interim surcharges." I assume the PUC has not granted HECO's request on these but that HECO is charging us for them anyway. And like a previous rate increase that was ultimately defeated, HECO passed back the excess charges in small dollops free from any encumbrances such as having to pay interest on their free use of our money.

The PUC should decide on the 2007 request, and HECO should implement that decision. Following this, HECO can then re-evaluate their position and resubmit their requirements to the PUC. In no case, however, should they be allowed to bill customers in advance of a PUC decision.

Lastly, I believe that HECO should look with considerably more vigor to the future. We have a lot of sunshine, wind, wave and geothermal resources in the state and few incentives to invest in alternate power generation systems such as a distributed. HECO thinks of generating stations in terms of megawatts. But at least 50% of our current residential power requirements could be generated by small residential solar on-grid systems located on the rooftops of our homes. Industry could chip in much larger systems. The remainder could be handled by wind, wave, and geothermal sources, with backup to biomass systems. HECO would then provide the distribution system. Naturally, this will be expensive but would probably be well worth the effort.

Lastly, I think that HECO would gain more sympathy from their customers if they considered that while oil dropped \$40.00 a barrel, their fuel cost adjustment went up. As such fees are not subject to PUC regulation, what a handy way to increase revenues without public review.

Sincerely,


Cyrus B. Hall

DKT 2008-0083

September 2, 2008

FILED
2008 SEP - 4 11 A 10 31
PUBLIC UTILITIES
COMMISSION

Dear PUC,

Please do not allow the

Electricity rate increase that is being

requested by HECO.

These are terrible times to be gouging
the pockets of everyone on our island
who are suffering with the sky rocketing
cost of living.

Make HECO find better and more
efficient ways of doing business instead
of giving them an easy way to get extra
money by taking it from us.

Please deny their request! Make
them work harder and earn money
instead of just taking it from us.

Customers who have no choice but to
pay. You folks have the power to
do what's right and help keep our
cost of living from getting more and
more out of reach.

MAHAI PUC



"Pamela Gring Fee"
<pgring@hawaiiintel.net>
09/04/2008 02:18 PM

To <Hawaii.PUC@hawaii.gov>
cc
bcc
Subject HECO's 2009 rate increase request

To Whom It May Concern:

I am strongly opposed to an increase in residential electricity rates. In these harsh economic times it is unreasonable to expect homeowners to pay even more per kilowatt hour for electricity. HECO should not be allowed to charge us more every time they have a special project. They have already increased our bill to keep up with fuel prices. Our bills keep increasing even though we are making an effort to cut consumption and reduce the amount of energy we use.

I also find it interesting that our electric bill does not disclose the cost of electricity per kilowatt hour. The rate goes up, but nowhere on the bill is it noted what the rate is. Is this to keep the public in the dark? This is basic information that should be clearly printed on the bill. It is our right to know what we are paying; it shouldn't require the use of a calculator to figure it out.

HECO should spend more time, effort and funds on promoting and developing alternative sources of energy. We need to do all we can to move away from petroleum based energy. I would feel better about rate increases that develop alternative sources of energy and provide long-term solutions to energy independence.

Sincerely,

Pamela R. Gring